

CeramTec Schweiz GmbH/CeramTec Dentalvertriebs GmbH offers as of 01/12/2017

The product ranges:

Zeramex T can be found [here](#).

Zeramex P6 can be found [here](#).

Zeramex XT can be found [here](#).

The advertising material:

The complete range of advertising material can be found [here](#).

The price list

The price list indicates the net prices for the offers and programmes in CHF/EUR (not inclusive of statutory VAT).

The rental tray

All rental trays will be provided free of charge for the first trial date (30 days). From the second time or after 30 days, the rent is chargeable.

Regular orders

Cannot be returned

The sample shipment

The sample shipment is charged from the date of shipment and the net price due 30 days afterwards. The sample items can be returned within 60 days from delivery. After expiry of this 60-day period, the conditions listed under section 2.4 and 2.6 apply.

The quota

Quotas are possible starting from an offer of 20.

Ordering

2.1 Order/hotline

Free ordering via telephone, e-mail, and fax:

Telephone: +41 (0) 0800 93 55 66 37

E-mail: order@zeramex.com

Fax: +41 (0) 0800 93 55 63 77

2.2 The delivery conditions

Service: Order received until:

Standard 3:45 p.m.

Express 3:45 p.m.

Delivery by:

The following day before 12 a.m.

The following day before 8:00/9:00/10:00 a.m.

Standard shipment is free of charge for orders >500 CHF/EUR.

2.3 The payment conditions

On account 30 days, net

2.4 The exchange

Products with an expiry date >12 months can be exchanged for a product from the same category. The sales management must authorise the exchange of implants for different implants. The shipping costs incurred shall be borne by the customer.

2.5 Consignment storage

Storage is discussed between the customer and a sales employee after turnover inspection. This requires a contract with special conditions. The storage is inspected regularly (once every six months) by our sales employee.

2.6 The guarantee

For all EU countries, the [GTCs of Dentalpoint GmbH](#) apply.

Lifelong guarantee on implants, 10-year guarantee on secondary parts and the Vicarbo screw (please refer to the form: “ZerameX Guarantee”, which can be found [here](#)).